

QUALITY POLICY

of the JÄGER Group



As a globally active company, we bear responsibility for our actions with regard to cooperation with our stakeholders and the environment. This policy defines the most important framework conditions of the Jäger Group for achieving the quality objectives. We regard compliance as a basic prerequisite for achieving a high quality standard, long-term economic success and sustainable corporate development. It is the duty of all of us to contribute to it.

QUALITY POLICY

- We are committed to ensuring the best possible way to meet our customers' expectations and requirements for the quality of our products.
- We are committed to complying with applicable legal and regulatory requirements.
- We strive for partnership-based business relationships with both our customers and our suppliers, based on the qualitative requirements set by the market.
- We strive for a "zero-defect" goal. Thereby, error prevention has priority over mere error elimination. If errors occur, their causes must be identified and corrected.
- We are committed to the continuous improvement of quality-related performance and the provision of necessary resources to achieve our quality objectives.
- We are committed to promoting the quality awareness of our employees. Regular further education and training measures are intended to contribute to achieving our quality objectives.

Every manager has the duty to lead and motivate his/her employees through personal exemplification in the sense of these principles and to ensure that the quality policy is conveyed and understood. The management promotes all initiatives of managers and employees that are useful for the practical implementation of quality policy principles.



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